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Borough of Telford and Wrekin

Health Scrutiny Committee

Tuesday 3 October 2023

10.00 am

The Quaker Room, Meeting Point House, Southwater Square, Telford,
TF3 4HS

Democratic Services: Sam Yarnall 01952 382193

Media Enquiries: Corporate Communications 01952 382406

Committee Members: Councillors D R W White (Chair), O Vickers (Vice-Chair), N A Dugmore, S Handley, L Lewis, G L Offland, R Sahota, S Syrda and J Urey
Co-optees H Knight, D Saunders and S Fogell

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	To review the updated Work Programme for the Health Scrutiny Committee.	
5.0	Update from the Health & Wellbeing Board	Verbal Report
	To receive a verbal update from the Health & Wellbeing Board.	

6.0 Update from the Joint Health Overview & Scrutiny Committee

Verbal Report

To receive a verbal update from the Joint Health Overview & Scrutiny Committee.

7.0 Adult Social Care Charging Policy

To Follow

For the Health Scrutiny Committee to consider the proposed Adult Social Care Charging Policy.

8.0 Chair's Update

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HEALTH SCRUTINY COMMITTEE

Minutes of a meeting of the Health Scrutiny Committee held on Thursday 6 July 2023 at 2.00 pm in Fourth Floor, Addenbrooke House, Ironmasters Way, Telford, TF3 4NT

Present: Councillors D R W White (Chair), O Vickers (Vice-Chair), N A Dugmore, S Handley, S Syrda and J Urey.
Co-optees: H Knight and S Fogell

In Attendance: L Noakes (Director: Health & Wellbeing, Telford & Wrekin Council), M Bennett (Service Delivery Manager: Hospital and Discharge and Better Care Fund Lead, Telford & Wrekin Council), G Robinson (Executive Director: Director of Delivery and Transformation, NHS Shropshire, Telford & Wrekin), E Pyrah (Associate Director: Primary Care, NHS Shropshire, Telford & Wrekin), Dr I Chan (TELD0C), S Hardwick (Lead Lawyer: Litigation & Regulatory, Telford & Wrekin Council), S Worthington (Senior Democracy Officer (Scrutiny), Telford & Wrekin Council) and S Yarnall (Democracy Officer (Scrutiny), Telford & Wrekin Council).

Apologies: Councillors L Lewis, G L Offland and R Sahota
Co-Optee D Saunders

HAC-1 Declarations of Interest

None.

HAC-2 Minutes of the Previous Meeting

RESOLVED – that the minutes of the meeting held on 1 March 2023 be confirmed and signed by the Chair.

HAC-3 Terms of Reference 2023-2024

Members received the Terms of Reference for the Committee, there had been no changes from previous years.

RESOLVED – that the Terms of Reference, as set out in Appendix A of the report, be approved.

HAC-4 Health Scrutiny Committee Work Programme

The Senior Democracy Officer (Scrutiny) presented the work programme for 2023/24. The work programme included standing items and new suggestions which had been received during consultation. Members discussed and noted that there should be a review on Hospital Discharge and Intermediate Care.

It was discussed that the Committee should receive a regular update from the Joint Health and Overview Scrutiny Committee and the Health and Wellbeing Board.

RESOLVED - that the Health Scrutiny Work Programme, as set out in Appendix A of the report, be approved.

HAC-5 Interim Report - Primary Care Access

The Senior Democracy Officer (Scrutiny) presented the recommendations from the interim report of the Access to Primary Care working group. The working group had taken place in the previous municipal year. Recommendations from the report were summarised and that next steps outlined.

Following the presentation members asked the following questions:

What work was being completed to ensure that Patient Participation Groups (PPGs) adhered to the same standards?

The Executive Director: Director of Delivery and Transformation, NHS Shropshire, Telford & Wrekin, said that a review of PPGs was currently underway. The Executive Director welcomed the recommendation regarding the Code Of Conduct for PPGs and suggested it be included in the pack provided for PPGs.

Did all practices have a PPG?

The Associate Director: Primary Care, NHS Shropshire, Telford & Wrekin, agreed that it was a requirement for all practices to have one, however, acknowledged that some did not currently have an operational PPG.

A discussion took place regarding the funding of primary care.

This was not just a concern for Primary Care, funding was a concern across the whole health system, with ongoing work to secure additional funding.

With more housing development, could Section 106 funding be secured for health services?

The Executive Director: Director of Transformation and Deliver, NHS Shropshire, Telford & Wrekin, noted that S106 and Community Infrastructure Levy (CIL) funding had been difficult for health systems to access. Members requested that further information be provided on this area.

How could the Council support with public engagement?

The Director: Health & Wellbeing, Telford & Wrekin Council, said that further communications work from the communications team at the Council could be done along with resident consultation work to look at the public's perspective of Primary Care in the Borough.

The Service Delivery Manager: Hospital and Discharge and Better Care Fund Lead, Telford & Wrekin Council, also commented that work could be done to clearly demonstrate how all parts of the system operated to the public.

Dr Chan, TELDOC, stated that online reviews for practices across the country showed an indicator of affluence, with practices located in more deprived areas showing a lower rating than a practice in a more affluent area. Work was being undertaken to understand this trend further.

Was best practice reviewed and implemented?

Across the country, Primary Care was facing similar issues. Best practice was regularly reviewed and implemented where appropriate but it was noted that each practice had a different demographic and not every scheme would work in every practice.

Could penalties be used when patients miss appointments?

Imposing penalties would be difficult, due to the various reasons for missing appointments, it was also noted that more vulnerable residents may miss appointments but be unable to afford a fine.

A discussion took place regarding the upcoming changes where pharmacists would be prescribers.

The difficulties and concerns with this were discussed and it was noted that GP practices relied heavily on income from vaccinations to support services.

What could be done to reduce the number of calls at 8am from people trying to book an appointment?

This was a national issue and was difficult to address.

Members noted that they had previously been informed of the difficulty in recruitment, not just for medical staff, but all staff group including administrative staff. This was a national issue and Members discussed the recent national plan for staffing.

RESOLVED – that:

- a) **The recommendations within the interim report be approved;**
 - i) **A formal and open invitation to all GP practices and Patient Participation Groups across the Borough be sent requesting that they engage with the second stage of this**

review to ensure that a full and balanced picture can be established;

ii) Communication with all partner organisations and especially the public during the development of and the implementation of their strategy be prioritised by the Integrated Care System (ICS);

iii) Consideration to be given by the ICS to the model implemented by Taunton Vale and how relevant it may be to the needs of the population of Shropshire, Telford and Wrekin.

iv) The ICS to advise how they are ensuring that PPGs are established in every practice and how these are managed.

v) The ICS to consider writing a local code of good practice for the running of PPGs.

b) A further working group be established to consider the issue further.

Cllr J Urey left the meeting at 2:48pm.

HAC-6 Chair's Update

Members received an update on the work of the Joint Health & Overview Scrutiny Committee. Members discussed the proposed modular wards at the Royal Shrewsbury Hospital.

The Healthwatch Annual Report was circulated to members in advance of the meeting. Members were requested to send any comments directly to Healthwatch.

The next scheduled committee meeting was scheduled for 3 October 2023.

The meeting ended at 3.16 pm

Chairman:

Date: Tuesday 3 October 2023

Health & Adult Social Care Scrutiny Work Programme

Issue / Topic	Brief Description	Directorate	Council Values/Priorities	Format	Meeting Comments
6 July 2023 – Committee Meeting					
Page 7	Terms Of Reference	Policy & Governance	A community-focussed, innovative council providing efficient, effective and quality services	Committee Agenda Item	Constitutional Function
	Outcomes: That the Terms of Reference be agreed for the 2023/24 municipal year.				
Work Programme	For the Committee to agree the proposed work programme for 2023/24	Policy & Governance	A community-focussed, innovative council providing efficient, effective and quality services	Committee Agenda Item	Draft work programme delegated to each scrutiny committee by SMB on 6 June 2023
	Outcomes: The draft work programme be agreed.				
Interim Report - Primary Care Access	To review the Interim Report from the working group looking at access into primary care and consider if any further scrutiny is needed in this area	Policy & Governance	A community-focussed, innovative council providing efficient, effective and quality services	Committee Agenda Item	Committee Agenda item to consider the Interim Report. Consideration to be given to the formation of a new working group to continue the review

	Outcomes: Members agreed to continue the work on the Access to Primary Care working group and that subsequent sessions would be arranged to review Access to Primary Care.				
18 July 2023 – Workshop/briefing					
Virtual Wards	To receive a presentation on virtual wards and how they are funded	Shropshire Community Health Trust	All neighbourhood are a great place to live	Briefing/workshop item	Informal workshop session. Shropshire Community Health Trust representatives will be in attendance
	Outcomes: Members received a briefing from the Shropshire Community Health Trust on the work that they had done in regards to virtual wards.				
25 July 2023 – Workshop/briefing					
Adult Social Care Charging Policy	To receive a presentation/briefing on the changes to the Adult Social Care Charging Policy	Adult Social Care	Every child, young person and adult lives well in their community	Briefing/workshop item	Informal workshop session.
	Outcomes: Members received a briefing on the changes to the Adult Social Care Charging Policy.				
3 October 2023 – Committee Meeting					
Adult Social Care Charging Policy	For the Health Scrutiny Committee to consider the proposed Adult Social Care Charging Policy	Adult Social Care	Every child, young person and adult lives well in their community	Committee Agenda Item	Consideration to be given to the proposed Adult Social Care Charging Policy and the opportunity to provide feedback.
	Outcomes:				

19 October 2023 – Committee Meeting					
The Better Care Fund	To review how the Better Care Fund meet its outcomes for Health & Adult Social Care in the Borough	Adult Social Care	Every child, young person and adult lives well in their community	Committee Agenda Item with the Committee asked to consider the formation of a Task and Finish Group	Consideration to be given to formation of a working group to scrutinise further
	Outcomes:				
Pharmaceutical Services	To receive an update from the ICB on the recent changes to Pharmaceutical services	Public Health	Every child, young person and adult lives well in their community	Committee Agenda Item	To receive an update from the NHS on the recent changes to Pharmaceutical Services in the Borough
	Outcomes:				
12 December 2023 – Committee Meeting					
Working with the Community	To review how Health & Adult Social Care Services work with our local community	Adult Social Care & Public Health	All neighbourhood are a great place to live	Committee Agenda Item with the Committee asked to consider the formation of a Task and Finish Group	Consideration to be given to formation of a working group to scrutinise further Further scoping will be needed on this item
	Outcomes:				

6 February 2024 – Committee Meeting					
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To be confirmed					
	Outcomes:				

20 March 2024 – Committee Meeting					
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To be confirmed					
	Outcomes:				

Items to be scheduled					
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Hospital discharge and Intermediate Care	To receive an update on hospital discharge rates and Intermediate Care	Adult Social Care	Every child, young person and adult lives well in their community	Committee Agenda Item	
Outcomes:					